

DESIGN FACTORY

WORKING KIT

Hello to you, dear reader. Welcome to PDP a course that will take you to an adventure.

In this working kit we have included all the necessary data that will help you not only cope but thrive on the PDP journey.

We hope this kit will nudge something deep inside and expand your abilities to go towards the unknown!

WORKING KIT INCLUDES

-WAYS TO SURVIVE -INTRODUCTION OF THE STAFF

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT

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In this working kit, you will see different steps.	
WORKING KIT INCLUDES Following these steps will help you stay on the right path before, during and after the PDP adventure	
PDP OFFERS	
SCHEDULE	
ROJECT MANAGER BASICS	
Image: Staff	

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OPPORTUNITY TO WORK WITH REAL COMPANY CLIENTS



ACCESS TO MACHINES AND FACILITIES



OPPORTUNITY TO LEARN HOW TO USE CANVAS



SEE INSIDE THE PROCESSES



FREE COFFEE IN THE KITCHEN





INNOVATE NEW IDEAS TOOLS FOR PRODUCT DEVELOPMENT



SKIM THROUGH THE FOLLOWING BOOKS DURING PDP:

BOOK 1 THE ULTIMATE BUSINESS DESIGN GUIDE

Faljic, A. (2019). d.MBA

BOOK 2

DESIGN A BETTER BUSINESS : NEW TOOLS, SKILLS, AND MINDSET FOR STRATEGY AND INNOVATION

Patrick Van Der Pijl, Justin Lokitz, Lisa Kay Solomon, Maarten van Lieshout, and Maarten van Lieshout

BOOK 3

LEAN SERVICE CREATION : THE HANDBOOK

Sarvas, R., Nevanlinna, H. ja Pesonen, J. (2016). Futurice. Version 1.4.

BOOK 4

DESIGN THINKING : NEW PRODUCT DEVELOPMENT ESSENTIALS FROM THE PDMA

> Abbie Griffin, Charles H. Noble, Serdar S. Durmusoglu, Michael I. Luchs, and Scott Swan

BOOK 5

WHO MOVED MY CHEESE

Dr. Spencer Johnson





PROGRAM:

21.1.16 -19 PDP START

22.1.16-19 TEAMS

28.1.16 -19 PROJECTS



WEEK 4: KNOWLEDGE BUILDING & EMPATHY

KNOWLEDGE BUILDING CANVAS, BUSI-NESS OBJECTIVE AND CONTEXT PERSONA, EMPATHY MAPPING, DATA

WEEK 5: DESIGN THINKING & PROJECT CANVAS

DESIGN THINKING PROCESS, IMPLEMENTA-TION, DESIGN CRITERIA, PROJECT CANVAS & PROJECT PLAN







PROGRAM:

4.2. 16 -19 PLAN

11.2.16-19 IDENTITY

12.2. 16 - 19 T-SHIRT DESIGN

18.2. 16 - 19 PROGRESSION

19.2.16-19 ASSISTANCE

WEEKLY MEETING
OPTIONAL

SUBJECTS:

WEEK 6:



BUSINESS MODEL CANVAS, WALL OF IDE-AS, HOW MIGHT WE...?

WEEK 7:

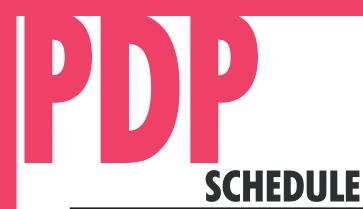
CONCEPT

NAME, HOW DOES IT WORK, VALUE PROP-OSITION

WEEK 8:



DRAW THE FIRST PROTOTYPE, DESIGN EXPERIMENT & DO IT! – EXPERIMENT EVALUATION, PREPARE 1ST PITCH





PROGRAM:

5.3. HALFWAY GALA

END OF SPRINT 1

10.3. 16 -19 ONBOARDING

17.3. 16 -19 TEAMS

24.3. 16 -19 ASSISTANCE

31.3. 16 - 19 IDENTITY

SUBJECTS:

WEEK 10: MVP & GALA MOSCOW – MUST SHOULD COULD WON'T, REFLECTION OF THE 1ST SPRINT, PROJECT PLAN 2.0

WEEK 11:

WEEK 13:

RE-START

WEEK 12: BUSINESS DESIGN

BUSINESS OBJECTIVE AND CONTEXT, FINANCIAL PROTOTYPING, FEASIBILITY P.O.V, CO-OPERATION DESIGN, OPERATIONS DESIGN, PURCHASES

TEST DESIGN

HYPOTHESIS, EXPERIMENT, KEY INSIGHTS, ELECTRONICS WORKSHOP

WEEK 14: EXPERIMENT 2.0

KEY HYPOTHESIS, EXPERIMENT DESIGN, GOAL SETTING , KEY INSIGHTS -> RE-DUCING UNCERTAINTY AND RISK

WEEKLY MEETING
OPTIONAL





PROGRAM:

8.4. 16 -19 ELECTRONIC WORKSHOP

15.4. 16 - 19 PROGRESSION

21.4. 16 -19 PROTOTYPING

28.4. 16 -19 PROTOTYPING



WEEK 16: PROTOTYPE BUILDING

VISUAL PROTOTYPE, FUNCTIONALITY & FEATURES, USER JOURNEY AND INTERFACE

WEEK 17: PRESENTATION MATERIALS

PITCH DECK, VIDEO, CUSTOMER JOUR-NEY MAPPING (TOUCHPOINTS, SERVICE EVENTS AND EXPERIMENT)

WEEK 18: PROTOTYPE BUILDING

FINALIZATION, ASSEMBLY IF NEEDED, ME-CHANICS, ELECTRONICS, CUSTOMER NEED ANALYSIS, KEY HYPOTHESIS, MVP 2.0

WEEKLY MEETING
OPTIONAL





PROGRAM:

8.5. PDP FINAL GALA

SUBJECTS:

WEEK 19: GALA All DONE!

DEFINITION OF THE DESIGN SPRINTS OF PDP

PREPARE

EMPATHIZE

DISCOVER

DEFINE

DEVELOP

DELIVER

REPEAT

Start from yourself. Ask four questions: Who am I? What I know? Who I know? How do I learn? and What can I do? Then write a screen play about what you can and will do with whom.

Listen, observe, engage, talk, and interview people with and to whom you are trying to solve a challenge. Try to live somebody else's life a short while or create a persona.

Curiously search and see secondary data, information and inspiration about the topic and themes related to the challenge. Make a picture of concepts. Remember, everything matters.

Formulate a question "How might we..." solve a challenge by creating options and possibilities. Set must, could, should and won't criterion to answer the questions. Remember, focusing to ask questions direct your actions.

Creat a lot of ideas, with your group based on the criterion, combine ideas, make choices and design a concept of a solution. Then, build a prototype to get first experience and feedback to the solution. Remember, it is easier to ideate than it is to transform ideas into tangible concept. That is learning!

EXPERIMENT

Set a hypothesis and present your prototype to the users, ask them to try and use it, while you observe and collect feedback on experiences and impression. Remember, feedback helps you to get your solution right. That is also learning!

Design your minimum viable product based on the feedback and your insights. Then plan a communication and marketing message, channels and target groups. Launch and start monitoring marketing activities and customer experiences. Remember, the first customers are your users who have been engaged in the designing process and tested the solution already.

Design doing is all about learning, changing point-of-views and making it again, frequently and systematically, design will never end. Remember, it is people that matter, if we really want to improve other people's lives by designing better products, services, business models and learning, we should do design work with them. And then repeat, we all learn!

SPRINT 2

PROJECT MANAGER BASICS

ROLES SCHEDULE

TEAM

COMMUNICATION Choose the communication channel with your team and collect all the information about the project in one place.

Make sure every team member has their own role and they complete the tasks that is needed of them.

At the beggining make a rough plan for what is about to happen.

CLIENT One person (usually team manager) communicates with the client about the progress.

PROGRESS Make sure your project is keeping up with the schedule and everything is moving smoothly

Team building is important at the beggining so make sure everyone is feeling welcome and the atmosphere is good.



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